

## **Environment Select Committee**

### **Update to Executive Scrutiny Committee – 24 September 2013**

#### **Review of Performance of Housing Providers Update on Progress (including issues/problems/successes)**

The main issues and overall aim of this review will determine:

- The performance of Registered Providers (Erimus Housing and Tristar Homes Limited) following the 2007 Small Scale Voluntary Transfer (SSVT) & 2010 Large Scale Voluntary Transfer (LSVT) – specifically in relation to ‘promises’ made to tenants in the Councils pre-ballot Offer Documents.
- The impact of the current economic climate on the ‘promises’ made to tenants in the Councils SSVT and LSVT Offer Documents.

The Committee undertook site visits on 9 September to:

- Wrensfeld Court, Stockton
- Kennedy Gardens, Billingham
- Radburn Estate, Billingham
- Eden House, Billingham

A meeting with Kay Glew, Head of Housing Services, Tristar Homes, Dave Pickard, Director of Operations, Vela Group and Chris Smith, MD, Erimus Housing interspersed the site visits to take further evidence.

The Committee will meet residents who form part of the Tristar Tenant Scrutiny Panel at its next meeting on 14 October which is an additional meeting on its project plan.